

Emergency Responders Upskilling System for Enhanced Resilience and Innovation

Welcome to the second edition of the ENSURE project newsletter!

In this issue, we focus on the main achievements of the ENSURE project during the first year. This EU-funded initiative addresses the increasingly extreme weather events, floods and forest fires, exacerbated by climate change. Through cutting-edge training techniques, digital technologies, and community-driven practices, ENSURE aims to upskill emergency responders, nurturing their resilience, preparation, and innovation capacities.



WHAT HAS ENSURE DONE IN THIS FIRST YEAR?

1. ENSURE PROFILES

After mapping the necessary competencies, the consortium launched **4 brand-new ESCO** profiles validated by 150+ experts across Europe: **CREO** - Community Resilience & Engagement Officer, **IDRC** - International Disaster Response Coordinator, **DRT** - Disaster Response Technologist, and **MHRTES** - Mental Health & Resilience Trainer.

2. ENSURE PEDAGOGICAL ENABLER

This framework translates the ESCO profiles and competence mapping into pedagogical principles, implementation guidelines for mentoring programmes, workshops, and learning modules, and scenario-based training design.

The ENSURE Enabler is designed to serve multiple audiences with varying needs and implementation contexts of emergency service organisations, trainers and curriculum developers. Furthermore, it includes 12 operational templates to translate theoretical frameworks into intervention practical tools.

3. INTERVENTION PROGRAMME

This ENSURE Intervention Programme is an internal framework that operationalises the project's capacity-building strategy, establishing four complementary training interventions: **self-paced** online training, **virtual mentoring**, **Train-the-Trainers** workshops, and **cross-cultural mobility** exchanges.



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To facilitate the adoption of ENSURE training component within existing programmes, the programme includes operational templates, facilitator guides, logistical protocols, and resource specifications.

WORKSHOP IN LIMOGES

Last December 2025, the ENSURE consortium met in Limoges, France, for a face to face project meeting and workshop. The 20 partners from 9 countries across Europe focused on the validation of the Course Learning Outcomes, and design the **course programme structure**.

The consortium divided into multidisciplinary groups, each including first responders, training experts, and academic lecturers, to assess the operational and pedagogical aspects of the scenario-based modules.

4. CONTINUOUS FEEDBACK FRAMEWORK

This internal framework establishes a comprehensive system for the ongoing improvement of ENSURE professional development programmes. It implements the mechanisms to integrate participants and stakeholders feedback, adapting to the needs of the emergency response community.



Learn more about the project in our website: <https://ensure-project.eu>

